

BENEFITSCAPE™

SUBPROCESSOR LIST

SUBPROCESSOR	PURPOSE	CATEGORIES OF DATA	PROCESSING LOCATION
Amazon Web Services, Inc. (AWS)	Cloud hosting, production data storage, computing, database, monitoring, and disaster recovery infrastructure.	Client contact data, employee identifiers, employment and benefits information, ACA tax-reporting data, and related service metadata.	United States: <u>us-east-1</u> and <u>us-west-2</u>
Auth0	Identity and access management, including authentication and multi-factor authentication.	Identity and account data, client and employee email addresses, MFA enrollment status, IP addresses, and access/audit logs.	United States
ServiceDesk Plus	Customer support and service-management ticketing.	Client and employee email addresses, employee names, and ticket content describing client issues.	United States
Fireflies	Meeting recording, transcription, and AI meeting summaries.	Audio recordings, meeting transcripts, summaries, employee names, employment information, and general medical-plan service and cost discussions.	United States
ClickUp	Project and work management.	Data-issue records, employee names, employment information, client email addresses, project/task content, comments, and attachments. BenefitScape does not permit SSNs in ClickUp.	United States
Salesforce	Customer relationship management.	Client contracts, client and employee contact information, account information, and customer communications.	United States

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